

COVID-19



United States
Olympic
& Paralympic
Museum™

health and safety

The USOPM has taken extensive measures to provide a safe and contactless environment for its visitors. Below is a list of procedures and resources provided during a guest's visit. To learn more, please visit usopm.org/safety or email contact@usopm.org.

- All staff and guests are required to have their temperature checked prior to entering the Museum and must wear a mask while inside the building.
- The Museum is a timed-ticketing facility and has set minute-by-minute attendance caps based on guidelines provided by local and state health officials.
- Ticketing and primary access control takes place outside on the Museum plaza.
- There will be staff-led orientation for all guests to understand safety features, social distancing measures. Guest-cleaning stations are located throughout the Museum.
- All guests receive a keepsake stylus for use with touchscreens throughout the Museum to limit contact on surfaces.
- Mobile registration allows guests to use their smartphones to select personalized experiences and accessibility preferences, thereby minimizing touches at interactive experiences.
- Each gallery has pre-set capacity limitations which USOPM staff monitors through RFID technology to ensure safe social distancing measures for all visitors.
- Visual social distancing indicators for queuing and exhibit viewing have been placed throughout the Museum.
- Physical social-distancing dividers have been installed at various exhibits, interactive experiences and restrooms throughout the Museum.
- The Museum, Flame Café and the Museum Shop are all cash-free and contactless card enabled (VISA only).
- Guest sanitation and safety stations with hand sanitizer and alcohol wipes are located throughout the Museum.